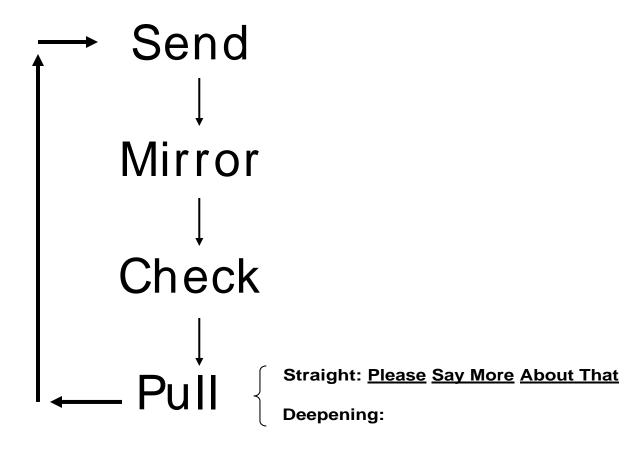
MIRROR



Practice teaches the 52 skills of good speaking and listening — the ability to make people feel heard easily.